



# M86 Security Stops Spyware and Malware Attacks on the City of Glenwood Springs

## Client:

City of Glenwood Springs

## Web Site:

www.ci.glenwood-springs.co.us

## Requirements:

Web Filtering

## Filtering Solutions:

M86 Web Filter and Reporter

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Bruce Munroe  
Director of Information Systems,  
City of Glen wood Springs

## Profile

The City of Glenwood Springs sits on the western slope of Colorado as a hub to Aspen and enjoys being the County Seat of Garfield County and the location for the Courts of the 9th Judicial District. It is also home of the Three Rivers Regional Library Service System. Information Systems, the department that provides support for all the city government desktop servers, IT asset and database management, and software support, has the sole mission to preserve, protect, and develop Glenwood Springs’ various data resources, while providing appropriate systems for the distribution of that data.

## Challenge

Reducing exposure to inappropriate Web content and preventing the inadvertent execution of embedded malware attacks were among the key reasons why Glenwood Springs needed to manage employee Web access. Not only was the city government losing valuable time to employees browsing the Web during work hours, the task of repairing computers due to spyware and malware attacks was overtaking the Information Systems department. “The city was experiencing unprecedented spyware and malware attacks that were consuming our already loaded schedules. We needed a filtering solution that allows us to focus on our priority tasks,” says Bruce Munroe, Director of Information Systems.

## Solutions

Glenwood Springs installed the M86 Web Filter and Reporter (M86 WFR) to not only manage employee Web browsing, but also to minimize the risks brought on by Web security threats such as spyware and malware.

The M86 WFR is a dedicated network appliance that manages end user access to Internet-based content. Filtering the Internet enables organizations to identify organizational risk levels for legal liability, network bandwidth usage, employee productivity, and security threats. In addition, M86’s reporting allows administrators to understand the access trends, what “problem areas” need increased attention, where threats originate and what adjustments are needed.

Mr. Munroe says, “The M86 appliance has an intuitive, easy-to-use interface. I put the GUI up in front of a technician and she was showing me advanced feature sets 30 minutes later.”

“We were attracted to many things about the M86 WFR, but first and foremost was its ability to filter by file extension type. In addition, it fit in very well with our network because it is based on Red Hat Linux. Finally, the reporting features are detailed and very easy to use,” continues Mr. Munroe. “We are able to more efficiently manage employee access to the Internet.” Perhaps more importantly, M86’s solutions have freed-up Mr. Munroe’s IT team for mission-critical projects. “We don’t spend nearly the amount of time that we used to, doctoring the network due to malware threats.”

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Director of Information Systems,  
City of Glen wood Springs

## Result

Mr. Munroe says, “I’ve had more fun with this network appliance than with any other in the house. I even built a custom ‘blocked’ page that has a recording of Elmer Fudd advising employees that they are being blocked for viewing inappropriate content. I had to remove the page, however, because the police chief almost passed a kidney stone from laughing so hard.”

He continues: “If you are looking for affordable, high-quality Web filtering managed by a company that won’t nickel and dime you, the M86 WFR is the answer.”

## ABOUT M86 SECURITY

M86 Security is the global expert in real-time threat protection and the industry’s leading Secure Web Gateway provider. The company’s appliance, software, and Software as a Service (SaaS) solutions for Web and email security protect more than 24,000 customers and over 17 million users worldwide. M86 products use patented real-time code analysis and behavior-based malware detection technologies as well as threat intelligence from M86 Security Labs to protect networks against new and advance threats, secure confidential information, and ensure regulatory compliance. The company is based in Orange, California with international headquarters in London and development centers in California, Israel, and New Zealand.

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Version 04/06/10