



CASE STUDY

U-HAUL INTERNATIONAL MOVES FORWARD WITH A SIMPLE SOLUTION FOR ROBUST WEB FILTERING

Client:

U-Haul International, Inc.

Website:

www.uhaul.com

Requirements:

Web Filtering and Reporting

Solution:

M86 Web Filter and Reporter

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—Mike Saur

Network Engineer

U-Haul International, Inc.

PROFILE

U-Haul International is the pioneer in the do-it-yourself moving and storage industry serving corporate and consumer audiences through more than 14,000 independent dealers and 1,350 company-operated centers in the US and Canada for over 60 years.

U-Haul is also a leading provider of self-storage facilities, the world’s largest installer of permanent trailer hitches and the world’s largest single-brand Yellow Pages advertiser.

CHALLENGE

Like the rest of the transportation industry, U-Haul needed a fast and reliable communications infrastructure to quickly and efficiently serve clients on the move. Previous to installing M86 solutions, the U-Haul Web Team was experiencing problems with employees overusing Instant Messaging (IM), streaming media, and spending time visiting unproductive sites. Not only was the company’s network infrastructure unprotected from viruses and spyware when users inadvertently downloaded unauthorized files, but their activities diminished bandwidth.

“When we first started looking for a device, we required that it be a hardened appliance, and it had to do pass-by packet inspection—not pass through. We didn’t want any of our users to not be able to get to the Internet to do their job because of a system going down,” says Mike Saur, Network Engineer at U-Haul International, Inc. At the time, the company’s firewall was only blocking sites by IP address. This created problems when the sites changed or added an IP address. “We had no good way to report on where and what our users were doing on the Internet,” Saur says. “When managers asked for reports, all we could really give them were IP addresses, which meant nothing to them.”

SOLUTIONS

The U-Haul Web Team found the M86 Web Filter and Reporter (M86 WFR) perfectly fit its needs as a pass-by hardware appliance. “The pass-by of traffic instead of pass-through was a major plus,” says Saur. “We also appreciated the database of daily updated websites and the fact that the M86 WFR is a true appliance—not a software package on a Windows® OS.” Mike Matlock, Network Engineer at U-Haul International, Inc. agrees. “If the product were to go down or lose power, our Internet resources would not be lost.”

“Most Internet filtering products available were way too complex and intrusive. We unpacked the M86 WFR and had them running within 30 minutes—set it and forget it.”

—Mike Matlock

Network Engineer

U-Haul International, Inc.

The M86 WFR provides scalable, high-speed filtering solutions for businesses. Optimized as a stand-alone appliance, it easily integrates into any network without bottlenecks and downtime. Its features include Real-time Probes, which allow an administrator to monitor a user’s Internet usage in real time and “X-Strikes” Blocking, where administrators can set criteria for blocking a user’s access to “unacceptable” Internet sites.

The M86 WFR reports on Internet usage and does not compromise filtering speed/performance or any other server/network functions. It is built on a dedicated MySQL server database and generates detailed or summarized reports in a fraction of the time of competitive products.

RESULT

“In its most basic configuration, the M86 WFR does everything that we need and more. We now have a total enterprise solution that blocks, filters, and reports on all of our Internet usage with minimal effort,” says Saur. What’s more, the U-Haul Web Team found it very simple to integrate the M86 solutions into the company’s network infrastructure. Matlock adds, “most Internet filtering products available were way too complex and intrusive. We unpacked the M86 WFR and had them running within 30 minutes—set it and forget it.”

TRY BEFORE YOU BUY

M86 Security offers free product trials and evaluations.

Simply contact us or visit:

www.m86security.com/downloads.

ABOUT M86 SECURITY

M86 Security is the global expert in real-time threat protection and the industry’s leading Secure Web Gateway provider. The company’s hardware, virtual appliance, software, and Software as a Service (SaaS) solutions for Web and email security protect more than 25,000 customers and 26 million users worldwide. M86 products use patented real-time code analysis and behavior-based malware detection technologies as well as threat intelligence from M86 Security Labs to protect networks against new and advanced threats, secure confidential information, and ensure regulatory compliance. The company is based in Irvine, California with international headquarters in London and development centers in California, Israel, and New Zealand. For more information about M86 Security, please visit: www.m86security.com.



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